



Club Member Newsletter

Dear GTRS Club Members,

We wanted to thank the members that took time to fill out the recent survey. These surveys will help us understand what our membership is looking for from the resort. Please note that while we appreciate all the feedback, we cannot make immediate changes to all requests. We will take all comments into careful consideration.

As we head into this upcoming holiday season, there are quite a few updates that we wanted to convey. Please see below for details on our upcoming holiday events and donation opportunities.

As always feel free to let us know if you have any questions and or concerns.

Thank you for you continued support of The Club!

Dawn Olsen
Director of Recreation and Spa

IMPORTANT MEMBERSHIP UPDATES & REMINDERS

Indoor Pool Update

Please note that the indoor pools/hot tubs will no longer close from 1pm-4pm daily starting Monday, November 7.

Aqua Aerobics

November 7-18, the 9am class will be canceled. Please join us for the 8am class.

New Fitness Classes

We have expanded our time offerings for fitness classes to include early mornings at 6:15am and Sundays <https://www.grandtraverseresort.com/pdf/Fitness%20Brochure%20Oct%202022.pdf>

Spa Grand Traverse hours update

The spa will close on Wednesdays starting the week of November 1 until the Spring.

Membership ID Cards

It is the intent of The Club at Grand Traverse Resort and Spa and Board of Governors, to ensure the exclusivity of Membership. For this reason, it is necessary for all members to carry and present their membership cards for access to The Club's facilities and to receive any member discounts.

Guest Policy

A guest must be accompanied by a member and registered at the Health Club Desk or Pro Shop Desk prior to enjoying the facilities or courses. A guest is entitled to visit The Club five times per year. In the dining and social areas of The Club, there are no restrictions as to number of guests a member invites, or how often they are invited. The health club daily guest fee is \$10 per adult 18 years or older. \$10 for the first guest child and \$3 for each additional child 2 years or older. \$15 guest fee will be charged if your guest will be attending a fitness class. No more than five guest can visit at a time without talking to membership first. Guest that are 18 years or older must have their ID for verification. All guests of members must present a guest card when using the recreational facilities. Guest cards are in addition to applicable guest fees and playing fees. Members are responsible for all charges incurred by their guests.

Member Statement

A statement is mailed out at the beginning of each month. It contains a list of all charges made for the previous month, as well as monthly dues. Payment is due upon receipt of the statement but a grace period until the 25th of each month is given. Questions regarding statements should be directed to the Membership Billing Coordinator Kate Merritt between the hours of 9am-5pm, Monday through Friday at 231-534-6064 or kate.merritt@gtresort.com.

Suspension

All members whose accounts are delinquent 60 days from the date of the first billing are suspended.

Auto Pay Requirement

Please note with the new membership year that starts in April, the resort will require all members to go on auto pay. Checks will no longer be accepted as a form of payment. Please get with membership accounting and or our membership manager to add a card on file.

UPCOMING EVENTS

Spa Weeks of Giving

November 6-26, Spa Grand Traverse will donate \$5 from every treatment valued at \$110* or more to the Traverse Bay Children's Advocacy Center. Traverse Bay Children's Advocacy Center is the regional response center from cases of child abuse and violence for a six-county region in Northwest Michigan, plus the Grand Traverse Band of Ottawa and Chippewa Indians. Founded in 2010, Traverse Bay Children's Advocacy Center is one of the largest and most-respected child advocacy centers in Michigan.

Book your appointment today: <https://na.spatime.com/gtrs9610/23193214/home>

**Excludes salon services, waxing and NovaLash*

Member Family Movie Night | November 11 | Click on the link below for additional information:

<https://www.grandtraverseresort.com/play/clubmembers/events>

Maker's Mark Bourbon Dinner

Join us in Aerie Restaurant and Lounge, on Friday, November 18 for a Maker's Mark Bourbon Dinner.

Click for additional information and tickets: <https://www.grandtraverseresort.com/dining/aerie-restaurant-lounge/events/>

Member Holiday Open House- save the date!

Thursday, December 8 | 5:30pm-8pm

The member open house will be held in the spa, health club, retail shops and the Clubhouse. Members will enjoy special savings, mini spa treatments, retail discounts, giveaways, and more. Complimentary use of our new golf simulators for our Bear members will be available at the Clubhouse. Our friends from Eternal Wellness will be present offering Botox at the spa. Cocktails and appetizers will be available. This event is complementary to our members, and you are encouraged to bring up to two guests with you.

Member Special Discount in the Gallery of Shops

Enjoy an extra 10% off in the retail shops December 11-17.

Member Family Holiday Party- save the date!

Thursday, December 15 | 5pm-8pm

Members will enjoy a holiday dinner, live entertainment, kids' activities, and a visit from Santa Claus! We encourage our members to bring up to four guests. This year, we are supporting Step Up Northern Michigan with donations. Step Up Northern Michigan focuses on helping at-risk youth in our area. Learn more here: <http://www.stepupnm.com/> More info coming soon.

HOLIDAY SEASON DONATION NEEDS FOR STEP UP NORTHERN MICHIGAN

Each year, we provide each of the 175 students at TC High School with something special during the holidays. Often this is the only little holiday magic they receive. This year we are creating a "Santa's Workshop" where each of the students will be able to shop for themselves through a variety of stations. We will need help providing the items for each station.

Members may drop off donation items to health club desk starting the week of November 7 through December 14. Cash/check donations will be available for drop off at our Family Holiday Party on Thursday, December 15.

The donation items needed include:

Health and beauty items - shampoo, deodorant, nail polish, Axe men's products, combs

Gift cards - small denominations \$10 - \$20 to Target, Walmart, Meijer

Gas cards - Speedway has the most locations throughout town

Cozy/soft blankets - believe it or not a lot of the student's "wear" these blankets throughout the day they mention that they are soothing and soft

Restaurant gift cards - these students do not get to treat themselves to eat out very often. Jimmy John's, Little Caesar's, Subway and Culver's are favorites

Warm gear- hats, mittens, socks

Candy/sweet treats - anything in this category is appreciated

Tech items - phone chargers, ear buds (in the \$5 - \$10 range)

Art Supplies – markers, gel pens, journals, adult coloring books, crayons

Misc. - we will provide a miscellaneous table of teen inspired items as well

On-going needs for students include:

Cash donations to purchase food for the pantries at all seven locations. Currently they spend between \$4,000-\$5,000 a month between all of them. Shelf stable food items, such as soups, granola bars, protein bars, cheese and crackers, peanut butter and jelly, mac-n-cheese, canned ravioli, etc.

TENNIS UPDATES

Please see below for upcoming Tennis/Pickleball court closures for upcoming youth basketball tournaments and conventions. Thank you for your understanding.

December 1-5, 2022; January 12-16, 2023; February 16-20, 2023; March 9-13, 2023; April 13-April 20, 2023; May 11-15, 2023